

## **Important Notice - Periodic KYC Update**

Dear Customers,

In compliance with RBI guidelines on “Know Your Customer (KYC),” we need to periodically update customer details and identification documents in the Bank’s records.

We request you to use digital channels i.e., Internet Banking, Mobile Banking (Axis Mobile app), Phone Banking and ATMs to update the status of your Re-KYC due. Alternatively, you may visit the nearest Axis Bank branch and submit your self-attested KYC documents (please carry original KYC documents for verification) along with a duly filled Re-KYC form (available at branch).

We send prior intimation through multiple channels to remind all Re-KYC due customers to update their KYC at the earliest. Kindly complete the process of Re-KYC update as soon as you receive the intimation from the Bank.

In case you are unable to do so, we wish to inform you that:

- On the Re-KYC due date, non-financial restrictions will be imposed in your bank account
- In case of non-adherence, we will be constrained to apply debit freeze (including ECS and Standing Instruction) in your account.

You may ignore this notice if you have already updated your KYC details with us.

We thank you for your co-operation and understanding and for adhering to the regulatory guidelines.

Regards,  
**Axis Bank Ltd.**

Date: DD-MM-YYYY

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\*\*\*\*\* End Of Communication \*\*\*\*\*