

Terms and Conditions for Accor Plus for Axis Bank *RESERVE* Credit Card

About the benefit:

All primary cardholders of Axis Bank Reserve Credit Card are eligible for a complimentary Accor Plus membership. It is renewed every year as long as the card is active.

Benefits of Accor Plus Membership:

1) Asia Pacific Accommodation: - With "Stay Plus" members enjoy

- a) A COMPLIMENTARY **NIGHT** which can be availed any of the participating hotel in Asia Pacific Region
- b) **MEMBERS RATE:** 10% off the Best Unrestricted Rate. Valid on all hotels, and all rooms with no blackouts
- c) **RED HOT ROOMS.** Exclusive to members and up to 60% better than the Best Unrestricted public rate
- d) **MEMBERS Guarantee I.e.** Minimum 10% off any promotional rate to the public, including SUPER SALES which are already between 40% to 60% off normal rates

2) Asia Pacific Dining discounts: -

- a) 2 people dining 50% food discount
- b) 3 people dining 33% food discount
- c) 4people dining 25% food discount and so on up to a minimum 10% discount
- d) 25% food discount when dining alone
- e) Members also receive a flat 15% off on beverages (Alcoholic and Non Alcoholic) in Asia

3) Automatic enrollment into the WORLDWIDE Le Club Accor Hotels at SILVER level

4) Axis Bank customers will also get below mentioned certificates as joining benefit (T&C of all of these certificates is also attached mentioned below): -

Complimentary Lunch Buffet Certificate for 2 people at any of Accor Hotels in India	<p>Available for use during lunch only, any day of the week at participating Accor hotels in India. Visit the Restaurant Guide on the Accor Plus website accorplus.com to view participating restaurants</p> <ul style="list-style-type: none">• To use this certificate a restaurant reservation must be made. On reservation advise that you wish to use this certificate• Maximum of one certificate can be used per table and per group• Certificate must be presented with current member's Accor Plus card• Certificate is not transferrable, extendable or redeemable for cash
	<ul style="list-style-type: none">• Certificate cannot be replaced if lost or stolen• Certificate cannot be used in conjunction with any other offer or promotion• Certificate cannot be used on Sunday Brunch• Certificate & Dining privileges are not valid for Mother's Day, Father's Day, Valentine's Day, Christmas, New Year's Eve, Diwali, 1st January & during special promotion period

<p>Complimentary Birthday Cake Certificate at any of the participating Accor Hotel restaurant across Asia</p>	<p>Available for use during lunch and dinner only at participating Accor hotels across Asia. Visit the Restaurant Guide on the Accor Plus website accorplus.com to view participating restaurants</p> <ul style="list-style-type: none"> • Certificate can only be used when dining in a participating restaurant and not available for take-away • To use this certificate a restaurant reservation must be made 24 hours in advance. On reservation advise that you wish to use this certificate • Certificate must be presented on arrival • Certificate cannot be replaced if lost or stolen • Certificate cannot be used in conjunction with any other offer or promotion • Certificate is not transferrable, extendable or redeemable for cash
<p>Complimentary Room Upgrade certificate</p>	<p>Available at participating Accor hotels in India. Visit the Hotel Guide on the Accor Plus website accorplus.com to view participating hotels</p> <ul style="list-style-type: none"> • Upgrade is subject to availability to the next room category and confirmed by the hotel at the time of check-in • Certificate can only be used on confirmed Accor Plus Member's Rate accommodation bookings • Certificate cannot be used on Stay Plus (Complimentary Night) benefit bookings • Certificate must be presented on check-in with the member's current Accor Plus card • Certificate is not transferrable, extendable or redeemable for cash • Certificate cannot be replaced if lost or stolen
	<ul style="list-style-type: none"> • Certificate cannot be used in conjunction with any other offer or promotion

<p>40% Group Dining certificate</p>	<p>Minimum group of 4 adults and a maximum of 10 adults dining from the adult menu or buffet • Allowed only on food, general discounts apply on beverages</p> <ul style="list-style-type: none"> • Visit the Restaurant Guide on the Accor Plus website accorplus.com to view participating restaurants • To use this certificate a restaurant reservation must be made. On reservation advise that you wish to use this certificate • Children dining from the children’s menu or paying a subsidised price do not apply • Maximum of one certificate can be used per table and per group. Food bill cannot be split to use more the one certificate • Certificate must be presented with current member’s Accor Plus card • Certificate is not transferrable, extendable or redeemable for cash • Certificate cannot be replaced if lost or stolen • Certificate cannot be used in conjunction with any other offer or promotion • Certificate & Dining privileges are not valid for Mother’s Day, Father’s Day, Valentine’s Day, Christmas, New Year’s Eve, Diwali, 1st January & during special promotion period
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List of Participating hotels is available on <https://all.accor.com/gb/country/hotels-india-pin.shtml>. Standard Terms and Conditions of the use of the AccorPlus Membership are given on <https://all.accor.com/gb/country/hotels-india-pin.shtml>

Any person taking advantage of this offer through their Axis Bank Credit Card/s in good standing shall be deemed to have read, understood and accepted the Terms & Conditions of this offer.

How to avail:

1. To avail the membership, the card holder needs to sign the consent form and submit the same either by sending an e-mail to premium.experience@axisbank.com
2. Card holder will receive the Membership kit within 21 working days from date of request.

Detailed terms and conditions:

1. The benefit is applicable only to primary cardholders of Axis Bank Reserve Credit Card.
2. Membership to the program will be renewed on credit card anniversary date, if the card is active
3. Axis Bank will entertain queries/ complaints related to membership issuance/renewal/activation only. Any issue pertaining to membership benefits/reservation/ service should be resolved by the Cardholder with Accorplus directly at India@Accorplus.com or manish.kakkar@accorplus.com
4. Accorplus & Axis Bank reserve the right to disqualify any participant/s from the benefits of the offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.
5. Accorplus & Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
6. Accorplus & Axis Bank also reserve the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.
7. Cardholders whose accounts are not active and/or are closed or have a credit freeze will not be eligible for membership issuance/renewal.
8. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
9. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
10. The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
11. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
12. Offer provided by Axis Bank is solely for promoting usage of Axis Bank Reserve Credit card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Accorplus . Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Accorplus directly.
13. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
14. Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
15. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
16. The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
17. Axis Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of Axis Bank Limited. All rights are reserved
18. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
19. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.

20. Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.

21. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.

22. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.

23. Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.

24. Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.

25. Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.

26. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.