

Terms and Conditions for Airport transfers on Axis Bank RESERVE Credit Card

About the benefit:

4 complimentary airport pick-ups/drops every year per primary Reserve credit card holder.

Offer validity: Offer is renewed every year as long as the card is active

How to avail:

1. Visit our curated experiences page www.extraordinaryweekends.com and choose "Airport Transfer".
2. Select "Book a visit".
3. Sign up/ login by entering your relevant information. An OTP verification would be required to login/ sign-up.
4. On signing in, please enter the first 8 digits of your credit card.
5. Please enter the travel details including your time of travel, departure/arrival location and airport where you want to avail the services, details of guests you are traveling with and any other special requirements.
6. After entering all the required fields, proceed to make a Re.1 transaction using the Axis Bank Reserve Credit Card to authenticate the booking.
7. Once the Re.1 transaction is successful, request will be submitted for processing at our end.
8. Service confirmation will be sent to your registered email address.

**Please note: In order to facilitate this benefit, Axis Bank will be sharing customer information (i.e. name, mobile number, email address, travel details) required to facilitate the service with the service partner. Customers availing the benefit is considered to have given his/her consent for the same.*

Offer details:

a) Luxury airport transfers (Merc/BMW/Audi): Valid across Delhi, NCR, Mumbai, Bangalore, Hyderabad, Chennai and Kolkata

b) Sedan airport transfers : Valid across Delhi, Gurgaon, Jaipur, Mumbai, Pune, Bengaluru, Hyderabad, Chennai, Kolkata, Noida, Faridabad, Gaziabad, Navi Mumbai, Cochin, Goa, Ahmedabad, Vadodara, Surat, Chandigarh, Agar, Amritsar, Lucknow, Udaipur, Nagpur, Mangalore, Mysore, Madurai, Bhopal, Gwalior, Patna, Jodhpur, Leh, Srinagar, Pondicherry, Jammu, Vishakhapatnam, Trivandrum, Indore, Ranchi, Bhubaneswar, Dehradun, Aurangabad, Coimbatore, Nasik & Mangalore

Terms and Conditions:

- 1) Customer must complete the booking process 48hrs in advance for availing the services. The confirmation of the services pursuant to all booking requests shall be subject to availability.
- 2) Primary card holder can book for up to 3 Guests per booking
- 3) Only primary card holders are eligible for the 4 complimentary transfers
- 4) Customer is responsible for providing with correct and legitimate detail(s) about own self and accompanying Guest(s) during the Booking Process. Customer is also required to provide any additional information in relation to the Guest(s) during the process of booking or anytime during the performance of Services or any clarification thereafter.
- 5) Driver & Car details - These details will be sent to the customer by our service provider approximately 2 hours before the pickup time by SMS and email. In some cases, the driver or an associate may also call in advance to reconfirm with the customer.
- 6) Axis Bank assumes no responsibility whatsoever on account of any problem that may arise on account of false/ erroneous information provided by the customer or any delay or cancellation of flight or for any reason whatsoever including any major event, change in flight schedule, failure of Guest(s) to report at Airport on time
- 7) The driver will wait for the customer on the travel date for not more than 15 minutes from his pickup time. In case the customer does not inform the driver on the delay. After 15 minutes the booking will be considered as a case of no show and the benefit of 1 complimentary transfer will be considered as availed.
- 8) Service provider cannot be held accountable for any delay or consequential loss caused to the customer due to traffic jam or reasons beyond reasonable control of the driver or lapses on the part of the driver.
- 9) At the time of booking the customer will be prompted about the luggage restrict for every car segment. It will be the customer's responsibility to manage the luggage or booking the car category accordingly
- 10) In a single car baggage can be accommodated which are upto 3 nos. weighting 20-25 kg
- 11) Delays and cancellations of Service may result from factors beyond control such as the accidents, governmental restrictions and other events of force majeure, our liability shall be limited to re-performance of the cancelled Service
- 12) Guest shall not use the Service or its reference for any unlawful or prohibited purposes
- 13) In relation to the Service, the service provider accepts no liability for any items left or disclaimed by the Guest(s) during the course and after providing the Service
- 14) By offering Services, the service provider does not accept any liability for damages, losses, or delays that may result on account of improper documents including without limitation possession of valid ticket, visa, passport or any other requirement in relation to entry, exist, length of stay, special permissions etc. as may be required for traveling through airport.
- 15) Cancellation: Customer can cancel the booking at least 24 hours before service time by visiting the 'Manage Booking' section on the extraordinary weekends page.
- 16) Any cancellation less than 24 hours before service time/ no show will be considered as benefit availed
- 17) The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.

- 18) In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- 19) The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- 20) Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- 21) Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
- 22) The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- 23) Axis Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of Axis Bank Limited. All rights are reserved
- 24) Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- 25) Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- 26) Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- 27) The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- 28) Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- 29) Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- 30) Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- 31) Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- 32) The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.