

Terms and Conditions for EazyDiner Prime Membership on Axis Bank RESERVE Credit Card

About the benefit:

- All primary cardholders of Reserve Credit Card get a complimentary annual membership to the EazyDiner Prime program.
- The membership gives customer access to 25% discount at premium five-star restaurants across 11 cities, i.e. Delhi, Mumbai, Bangalore, Chennai, Hyderabad, Pune, Kolkata, Ahmedabad, Chandigarh, Goa, and Jaipur.

Offer validity: The membership code shared with the customer is valid for 6 months from credit card issuance date and has to be activated within this period. Once activated, the membership entitles the customer to unlimited access for one year, and will be renewed every year for active primary cardholders.

How to avail:

Activate your membership

1. Customer will be sent a unique membership code along with his/her credit card welcome kit.
2. Download the EazyDiner mobile application from App Store/Play Store
3. At the EazyDiner App home page, go to "Profile" section
4. Click on "Have Prime Activation Code" option in the subscription panel and click "Activate Now"
5. Customer has to enter the unique membership code as sent to him in the welcome letter and click on "Activate"

Book restaurants and avail discounts

1. Browse for the restaurant of your choice and reserve a table using the EazyDiner App
2. Use the App to make your table reservations

Detailed terms and conditions:

1. The benefit is applicable only to primary cardholders of Axis Bank Reserve Credit Card.
2. Customer has to activate his membership code within 6 months from the date of credit card issuance
3. Membership to the program will be renewed on credit card anniversary date, if the card is active
4. Restaurants applicable under this program can be found on the EazyDiner app and are subject to change from time to time
5. Axis Bank will entertain queries/ complaints related to membership issuance/renewal/activation only. Any issue pertaining to reservation/ restaurant service

- should resolved by the Cardholder with EazyDiner directly at complaints@eazydiner.co.in
6. EazyDiner & Axis Bank reserve the right to disqualify any participant/s from the benefits of the offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.
 7. EazyDiner & Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
 8. EazyDiner & Axis Bank also reserve the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.
 9. Cardholders whose accounts are not active and/or are closed or have a credit freeze will not be eligible for membership renewal.
 10. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
 11. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
 12. The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
 13. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
 14. Offer provided by Axis Bank is solely for promoting usage of Axis Bank Reserve Credit card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the EazyDiner . Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with EazyDiner directly.
 15. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
 16. Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
 17. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
 18. The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
 19. Axis Bank may use the services of agents for sales / marketing of the products/services.
- Copy Rights of Axis Bank Limited. All rights are reserved

20. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
21. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
22. Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
23. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
24. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
25. Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
26. Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
27. Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
28. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
29. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.