

Terms & Conditions – Axis Bank 'AURA' Credit Card online video doctor consultation with Practo

Benefit: Get 4 free video consultations free per month (annually 48 free consultations)

Partner providing Benefit: Practo

Validity: Cardholder can avail upto 4 free consultation free per month.

How to avail the voucher:

1. Please login into <https://axisbankaura.poshvine.com>
2. Enter your RMN used for the card program
3. You will get secret OTP
4. Please enter your secret OTP to validate and login
5. Post successful login all the benefits will be visible to you for usage
6. Click on the option for 'video consultation'
7. You will be prompted to download practo App (for non-registered Practo users)

Concierge/Helpdesk Details:

- Please reach out us at 1800 572 7960
- Please write us at axisbankaura@poshvine.com

Other T&C:

- Applicable only for Instant Video Consultation on Practo App (chat/audio/video)
- No carryover of unused doctor consultations
- Total of 4 Video consultations/month, inclusive of card holder and 3 family members
- Family Member can be added after plan activation and cannot be deleted thereafter
- User will get flat 20% off on all Prescription medicine orders, lab tests, and health check-ups ordered via the Plus membership section inside the Practo app. Delivery charges applicable.
- Only 1 Practo Plus health plan can be activated per user
- You will be connected to highly qualified, well experienced and Practo verified doctors across 22 specialties. You can see doctor's complete profile during consultation.
- Axis bank will not be held responsible for any dispute raised due to service failure or quality of service provided by the partner to the user.
- If a Cardholder's Axis Bank AURA credit card is terminated at any time for any reason, whether by the primary Cardholder or the Bank, the primary Cardholder will forthwith be disqualified from using the benefits and all unused benefits shall automatically be forfeited immediately after voluntary or involuntary cancellation of the Axis Bank AURA credit card.
- Any ongoing benefits usage for example fitness sessions, doctor consultations etc. shall immediately cease to be valid upon the occurrence of the following:
 - a) The cancellation of the Axis Bank AURA credit card; or
 - b) The conversion of the Axis Bank AURA credit card to any other Axis Bank credit card
 - c) In the event of a default i.e. if the Minimum Amount Due is not paid by the Payment Due Date or
 - d) Breach of any clause of the Card Member Agreement and no refund, extension or compensation shall be given by Axis Bank even if the card member's membership is reinstated.

- The bank may temporarily prohibit any customer from using any features of the program.
- The terms contained in this document shall be in addition to and not in derogation of the Most Important Terms and Conditions document.
- The proposition is made available at the pleasure of Axis Bank and Axis Bank expressly reserves the right at any time and with notice to Card members, to add to and/or alter, modify, change or vary all or any of these Terms and Conditions or to replace wholly or in part, the Cashback Scheme by another scheme, or to withdraw it altogether.
- Without prejudice to anything contained in the Terms and Conditions, all disputes, if any, arising out of or in connection with or as a result of the Scheme or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals at Mumbai.