

Terms and Conditions for Yatra Holidays Campaign on Axis Bank Credit & Debit Cards
(22nd May'19 – 26th May'19)

Offer Details: Offer on Holiday Packages (Domestic and International)

- 10% instant discount on Non EMI transactions on a minimum booking amount of Rs.50,000 (Max Discount - Rs.10,000) (promo code **AXHOL19**)
- 12% instant discount on EMI transactions on a minimum booking amount of Rs.50,000 (Max Discount - Rs.15,000) (promo code **AXHOLEMI**)

Offer period: 22nd May'19 – 26th May'19

Yatra Terms & Conditions

- The offers are valid for bookings done via call center, Booking Online on Yatra Mobile App or via Yatra website (www.yatra.com). Holiday offer can be availed online or by booking the package through Yatra.com or our Travel Expert, for domestic holidays at 18605001800 and for international holidays 18605006060.
- The offers are valid on 1 booking per card
- To be eligible for the discount, booking needs to be made between 22nd to 26th May'2019
- Customers have to fill the promo code in the promo code field on Yatra to avail the discount.
- Discount will be calculated on the booking amount paid using same card. i.e. In case customer has used 2 different Axis Bank Cards, then discount will be calculated on the total amount paid using the first card only for cases where minimum booking amount criteria has been fulfilled
- The discount offer is applicable once per Axis Bank Card
- A customer can get discount only once per AXIS Bank Card during the offer period
- Discount would be applicable only on components booked during sale period. Any activity/ upgrade options booked post sale period would not be eligible for Discount
- In the event where multiple bookings have been made using the same Axis Bank Card during the offer period and multiple bookings meet the minimum booking amount criteria, the booking with highest transaction amount will be considered for processing discount.
- This offer is not valid for payments made by swiping card on EDC machines
- This offer is not valid on Axis Bank Corporate Cards & NR Cards
- Add-on cards will be treated as separate card
- Yatra reserves the right to recover the discounted amount or cancel the booking if such a case is brought or comes to Yatra's notice.
- In case of partial/full cancellation, the offer stands void and customer will not be eligible for the discount
- The offer is only valid on select holiday packages
- Products and services are subject to availability
- In no event shall the customer be entitled to discount on partial or full cancellations
- In no event shall Yatra entertain customer name change requests
- In the event of rescheduling, the customer shall bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other applicable rescheduling fees

- User Agreement and Privacy Policy at Yatra website shall apply
- Cardholders, who are Travel Agents by occupation, are not eligible to avail this offer and are barred from making bookings for their customers and Yatra reserves the right to deny the offer against such bookings or to cancel such bookings
- This offer is valid for franchise partners
- Yatra will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the customer or the claim is not eligible under the offer
- Yatra reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether
- In no event, the entire liability of Yatra for any dispute arising in connection with this offer shall exceed the discount amount that the customer is entitled for under the offer
- Yatra in no event shall be liable for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer. Yatra shall not be liable for any claims or grievances' solely attributable to the Bank
- Yatra shall not be liable for any claims arising due to Force Majeure events or situations beyond Yatra's reasonable control
- Disputes, if any, shall be subject to the exclusive jurisdiction of the competent courts/tribunals in New Delhi only

Axis Bank Standard Terms and Conditions

- The offer is NOT applicable on Corporate Credit cards and NR Cards
- The discount to card offer is applicable once per Axis Bank Card
- A customer can get discount only once per Axis Bank Card during the offer period
- Discount would be applicable only on components booked during sale period. Any activity/ upgrade options booked post sale period would not be eligible for discount
- In the event where multiple bookings have been made using the same Axis Bank Card during the offer period and multiple bookings meet the minimum booking amount criteria, the booking with highest transaction amount will be considered for processing discount.
- Offer is not applicable on payments made through 3rd party wallets, gift card, COD, Pay Pal and net banking payments
- Products and services are subject to availability
- Transactions completed during this Offer Period with the appropriate deal code will only be considered.
- For any card related claims/ issues, the customer shall approach Axis Bank and Yatra shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
- Axis Bank and Yatra reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether
- Axis Bank and Yatra reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or

in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.

- Customer's, who are Travel Agents by occupation, are barred from making purchase for their customer's and Yatra reserves the right to deny the offer against such purchase or to cancel such purchase. For such cases, Yatra shall not refund the purchase amount.
- In no event, the entire liability of Axis Bank and Yatra to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the discount amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to Yatra and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank shall in no way be liable if any Customer is unable to login to Yatra due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Axis Bank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or Yatra in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or Yatra, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or Yatra shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent will not be eligible for the benefits of the discount offer as per Bank's policy. Bank's discretion in this regards shall be final.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.

- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at Yatra website shall apply.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

EMI Terms and Conditions:

- EMI offer will be applicable only if the card is used on the app or on www.yatra.com
- EMI is available only on Axis Bank Credit Cards
- ROI for 3 and 6 months will be 13%, 14% for 9 and 12 months and 15% for 18 and 24 months. ROI will be informed before completing the transaction on the payment gateway.
- If customer opts for foreclosure or cancellation of EMI facility, customer will have to inform the customer service of Axis bank for discontinuing the EMI facility. The cancellation will not be automated. EMI cancellation request should be given at least 1 working day before the due date.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the cash back under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- In case of any matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- All other EMI terms and conditions remain the same. Please refer - <https://www.axisbank.com/retail/cards/credit-card/useful-links/card-services>