

## Terms and Conditions for Flipkart Travel offer on Axis Bank Credit & Debit Cards

**Validity:** 12th Mar'20 to 17th Mar'20

**Offer details:** 10% Instant discount on booking International and Domestic flights on Flipkart with Axis Credit & Debit Cards (including EMI Transactions)

	<b>Credit Card</b>	<b>Debit Card</b>	<b>Coupon Code</b>
<b>Domestic Flights</b>	Minimum Transaction Amount: Rs. 6,000  Maximum Discount Amount: Rs. 1,000	Minimum Transaction Amount: Rs. 6,000  Maximum Discount Amount: Rs. 800	<b>AXISDOM</b>
<b>International Flights</b>	Minimum Transaction Amount: Rs. 30,000  Maximum Discount Amount: Rs. 6,000	Minimum Transaction Amount: Rs. 30,000  Maximum Discount Amount: Rs. 4,000	<b>AXISINT</b>

### Card applicability

- Valid on all retail Axis Bank Credit & Debit Cards
- Not valid on Corporate and NR cards

### Flipkart Terms and Conditions:

The offer, (10% Instant Discount on Axis Credit & Debit Cards & EMI Transactions (Coupon Code - "AXISDOM" for domestic and "AXISINT" for International Flights), is valid on all flight bookings made between 12th Mar'20(00:00 hrs) and 17th Mar'20(23:59 hrs) via the Flipkart Travel Platform, powered by Ixigo Pvt Ltd. The minimum booking value to avail this offer is Rs.6000 on Domestic and Rs. 30000 on International and the discount will be applicable on the net payable amount minus the convenience fee.

### Frequently asked questions:

1. Is the offer applicable on all Transactions?

\*This Offer is applicable only on Axis Credit & Debit Cards & EMI transactions on Flipkart Flights.

2. What other conditions should apply to avail the offer?

\* In order to avail the offer the customer must enter the promo code "AXISDOM" for Domestic and "AXISINT" for International Flights. The bank discount is calculated on the net payable amount minus the convenience fee. Cart value of INR 6,000 on Domestic and INR 30,000 on International should be excluding booking charges/convenience fee.

\*Offer is applicable only on Flight bookings.

\*Offer is not applicable for Hotel or Bus bookings.

\*In case of partial / full cancellation of flight, Instant discount (COUPON OR BANK DISCOUNT) will be adjusted first and post that refund will be processed.

3. Will I get the offer if I pay using Axis Bank Credit Cards, Debit Cards & EMI Transactions and Net Banking via PhonePe?

\*No, the offer will not apply on payments made from via PhonePe payment option.

4. How many times can this offer be availed?

\* There is no limit on the number of transactions. However, you can avail up to a maximum discount of INR 6,000/- per card on International and INR 1,000/- on Domestic for Axis CC. Also maximum discount of INR 4,000/- per card on International and INR 800/- on Domestic for Axis DC during the offer period.

### **Preliminary Flipkart Terms and Conditions**

1.This offer (10% Instant Discount on Axis Credit & Debit Cards & EMI Transactions (Coupon Code - "AXISDOM" for domestic and "AXISINT") is being run by Ixigo Pvt Ltd (Ixigo) on Flipkart mobile app and Flipkart mobile site (collectively Platform), which Platform is owned and operated by Flipkart Internet Private Limited (Flipkart, We or Our). It is open to all residents of India holding a valid and current Axis Bank Credit & Debit Card ("Cardholder/You/Your" and "Card").

2. By participating in the Offer (defined below), card holders agree to be bound by:

- a. these terms and conditions (T&C);
- b. the Terms of Use, Privacy Policy and other relevant documentation including any modifications, alterations or updates thereof, that are published on the Platform; and
- c. All applicable terms and conditions of Ixigo and Bank.

### **Offer Details**

1. The Offer will commence at 00:00 hrs on 12th Mar'20 to 23:59 hrs on 17th Mar'20 ("Offer Period").
2. To participate in the Offer, You must do/ fulfil the following:
  1. Age must be 18 years or above;
  2. Must have a valid account on the Platform and log into the same; and
  3. Book flight tickets from Flipkart Flights on the Platform during the Offer Period using your Axis Bank Credit Cards, Debit Cards & EMI Transactions

In terms of the Offer and on fulfilling the above mentioned conditions, You will be eligible to get (10% Instant Discount on Axis Credit & Debit Cards & EMI Transactions (Coupon Code -"AXISDOM" for domestic and "AXISINT" on Axis Bank Credit Cards, Debit Cards & EMI Transactions ) on a minimum booking value of Rs.6000 on Domestic and Rs.30000 on International (which is the net payable amount minus the convenience fee) with maximum discount of INR 6,000/- per card on International and INR 1,000/- on Domestic for Axis Credit Cards.

Also maximum discount of INR 4,000/- per card on International and INR 800/- on Domestic for Axis Debit Cards during the offer period.

Purchase of Product/s must be made by using your valid and current Axis Credit & Debit Cards & EMI Transactions.

**Other Flipkart Terms and Conditions:**

1. All Cardholders, excluding Corporate/Commercial Credit Card, with no outstanding of more than 30 days are eligible for this Offer. Offer is not applicable on EMI transaction and transaction made through PhonePe or EGVs.
2. In case of cancellation of the ticket, the ticket amount after the instant discount will be refunded back to the customer.
3. Ixigo Pvt Ltd./respective Bank reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for availing the benefits under the said Offer or otherwise by use of the Card.
4. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
5. Ixigo Pvt Ltd. and Flipkart reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
6. Delinquent and over-limit Credit Card members will not qualify for this Offer.
7. Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary, and the Offer is being made purely on a best effort basis.
8. Nothing herein amounts to a commitment by Ixigo Pvt Ltd to conduct further, similar or other offers.
9. The above Offer is by way of a special offer for Bank Credit Cards holders, only and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the card member agreement.
10. Any query regarding the program will be entertained only till 31st of May 2020, post such date, Ixigo Pvt Ltd. and Flipkart will not entertain any correspondence or communication regarding this Program from any persons.
11. Ixigo does not endorse any of the airlines whose tickets are being offered under the Program.
12. Under no circumstance will the offer/discount being offered under this Program be settled with cash in lieu by Ixigo Pvt Ltd or by Flipkart.
13. Returned transactions, disputed or unauthorized/fraudulent transactions will not be considered for the Offer
14. Flipkart shall not be liable for any failure by Ixigo Pvt Ltd. to honor the transaction and for any technical issues because of which the transaction made by the Cardholder was not successful. Ixigo Pvt Ltd. shall indemnify and hold Flipkart and seller harmless against any claims by the Cardholder for

unsuccessful completion of the transaction. Further, Ixigo Pvt Ltd./Bank shall solely be liable to the Cardholder for wrongful remittance of the amounts by it, without any reference to Flipkart. You understand that Flipkart may share your transactional data with the Affiliates for purposes of this Offer and for checking your eligibility for their products and services and by participating in this Offer, You expressly consent to this sharing of your data for these purposes.

15. Flipkart or the seller shall not be liable for any failure by Bank to honor the transaction and for any technical issues as a result of which the transaction made by the Cardholder was not successful.

16. The Cardholder shall indemnify and hold Flipkart, Ixigo Pvt Ltd. harmless against all damages, liabilities, costs, expenses, claims, suits and proceedings (including reasonable attorneys fee) that may be suffered by Flipkart, Ixigo Pvt Ltd. as a consequence of (i) violation of these terms and conditions, of the terms of user agreement, privacy policy (subject to change) published on the Platform, by Cardholder; (ii) violation of applicable laws by Cardholder; and (iii) any action or inaction resulting in willful misconduct or negligence on the part of the Cardholder.

17. All applicable taxes shall be payable by the Cardholder as applicable at the time the respective Offer.

18. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.

19. This Offer shall be governed in accordance with the applicable laws in India. Courts in Mumbai shall have the exclusive jurisdiction to settle any dispute that may arise under this Offer.

20. This Offer is by Ixigo and all liabilities to provide the discount and tickets to the Customer lies with Ixigo. In no event shall Flipkart be responsible for failure by Ixigo to extend the Offer to the customer.

21. This Offer is valid only in India. The minimum age of such Cardholder shall be 18 years.

22. This document is an electronic record in terms of Information Technology Act, 2000, and the Rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.

23. Further, as required by applicable law, in the event that the Cardholder makes a purchase of an amount equal to or above INR 2 00 000.00, the Cardholder will be required to upload a scanned copy of his/her PAN card on the Platform, within 4 days of making the purchase, failing which, the purchase made by the Cardholder will be cancelled. The requirement to submit the PAN card arises only once and if it has been submitted once by the Cardholder, it need not be submitted again. The order of the Cardholder will be cancelled if there is a discrepancy between the name of the Cardholder and the name on the PAN Card.

### **Axis Bank Standard Terms and Conditions**

- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.

- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable